



QMS MEDIA **PTY LTD**

**QUALITY POLICY**

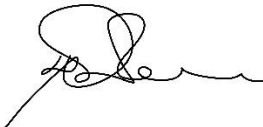
## OVERVIEW

QMS Media is committed to managing the quality of our products and service to ensure our client requirements are met at all times and where possible exceeded their expectations.

To achieve this the Company will manage the quality of its services and continuously strives to improve its performance through the following:

- Strive to support our client's business objectives by providing effective and practical solutions, product and service;
- Ensure ongoing compliance with all relevant statutory obligations, standards, specifications and codes of practice as well as the requirements of ISO9001 standard;
- Provide a workplace that is stimulating, rewarding and strives to meet the professional aspirations of employees;
- Identify report, investigate and resolve all non-conformances and take action to prevent recurrence;
- Develop, review and continuously improve the range and quality of the company's processes and services;
- Continuously monitor and improve all areas of the company's activities to meet or exceed the needs and reasonable expectations of internal and external clients, regulatory authorities and the community;
- Support, coach and train our employees to maximise their personal success and team involvement, which directly reflects on our business success.

Policy authorised by:                      Date: 25/09/2023

A handwritten signature in black ink, appearing to be 'John O'Neill', written over a horizontal line.

John O'Neill  
CEO – QMS Media Australia

## REVIEW OF POLICY

This document will be reviewed as required having regard to the changing circumstances of QMS Media and to ensure continued compliance.

*Developed: 19<sup>th</sup> August 2016*  
*Reviewed: 25<sup>th</sup> September 2023*